

Where can I go?

- ✓Downtown
- ✓Education
- ✓Employment
- ✓Grocery Stores
- ✓Medical Facilities
- ✓Museums
- ✓Recreational Facilities
- ✓Shopping
- ✓Social Service Agencies

Reno County General Public Transportation

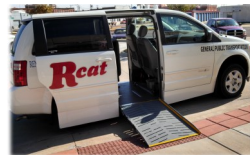
Reno County Area Transit
120 W. Ave B Hutchinson KS
620-694-2913



Fixed Route Service



Paratransit Service



Rural & Regional Service

General Public Transit Service providing safe, reliable transportation to the citizens of Reno County.



Welcome to Rcat

On behalf of Reno County, the Reno County Public Transportation Commission and employees of *Rcat*, we would like to welcome you to The *Rcat* Transit Service. The *Rcat* service is designed to provide transportation in Hutchinson/South Hutchinson and Reno County with ease.

Thank you for your interest in *Rcat*.

Temporary Hours of Operation

(Due to COVID-19)

Monday-Friday

7:00 a.m. - 4:00 p.m.

Saturday

9:00 a.m. - 2:00 p.m.*

(*Note: Fixed Route Service Hutchinson and South Hutchinson only.)

Sunday

Closed

ALL Vehicles will observe social distancing for seating passengers.

Passengers are asked to observe good hygiene with frequent handwashing and responsible respiratory etiquette such as coughing and sneezing into their elbow bend and limiting physical contact with drivers and other passengers.

FARES FOR FIXED ROUTES

Exact fares must be paid in cash or by ticket.

Adult (19-59)	\$1.00
Senior (60 + over)	.50
Disabled	.50
Children (6-18)	.50
Children 5 and under	free *
*with paying passenger	
Current Student (w/I.D.)	.50

Ticket Bundle \$27.00/30 rides
Ticket Bundle Discount \$12.00/30 rides
(For those who qualify)

Ticket Book \$10.00/10 rides
Ticket Book Discount \$5.00/10 rides
(For those who qualify)

Ticket purchases can be made at Rcat 120 West Avenue B. Hutchinson, KS. 67501

FARES FOR PARATRANSIT

Door-to-door \$2.00

The *Rcat* Paratransit ADA mandated service is available within the city limits of Hutchinson and South Hutchinson. For persons with mobility impairments. Persons eligible will need to complete an application for this ADA service. Additional details please inquire at the *Rcat* Office.

(Tickets can be used on Paratransit and Rural service)

FARES FOR RURAL SERVICE

Pick-up at Town Bus Stop

Adults (19-59)	\$4.00
Seniors (60+ over)	\$2.00
Disabled	\$2.00
Children (6-18)	\$2.00
Children under 5	free *

*with paying passenger

Pick-up at Town or Rural Address

Adults (19-59)	\$8.00
Seniors (60+ over)	\$4.00
Disabled	\$4.00
Children (6-18)	\$4.00
Children under 5	free*

*with paying passenger

COMMENTS?

We can only resolve problems if informed of them, so please call the *Rcat* Office at 620-694-2913.

This project is funded in part by KDOT Public Transit program

Rcat
120 West Avenue B
Hutchinson, KS 67501
Phone: 620-694-2913
Toll-Free: 1-888-458-2911
Fax: 620-694-2767
website: renogov.org/rcat

FIXED ROUTE SERVICE

WAVE AND RIDE

First come first served general public transportation. Fixed Route passengers are to be waiting at the curb ready to access the bus upon arrival. The passenger should wave/raise a hand, letting the driver know a ride is needed. The bus will pull to a safe area within the block along the route.

(mid-block preferred)

Have your fare or ticket ready to drop in the farebox when you board and drivers will do their best to help you get as close as possible to your destination. As the bus nears your stop you may pull the cord above the window. This signals the driver to stop.

Never run or cross in front of the bus.

TRANSFERS

The Fixed routes are designated to allow passengers to transfer to other routes. Rcat Drivers will issue a Transfer Ticket upon request. The transfer is free but must be used within the hour from time it is issued. Transfer Tickets may NOT be used as a return ticket on any route from which it was issued. Transfer Tickets may only be issued and used at the Transfer Station (120 West Ave B) and the Walmart Transfer Point.

REMINDERS FOR A

SUCCESSFUL TRIP

You may share a bus with other customers, we suggest you:

- ◆ Check the map for routes and to see if a transfer will be necessary. Drivers can provide assistance with transfers.
- ◆ For fixed routes, allow up to one hour to reach your destination.
- ◆ Allow time for picking up/dropping off other passengers.
- ◆ Be prepared for delays due to traffic or bad weather.
- ◆ On return trips, be at the stop early. It is better to wait a few minutes than miss your scheduled ride.
- ◆ Passengers are allowed to have only as many packages as they can reasonably carry in one trip. (Note: hazardous materials or firearms are not allowed.)
- ◆ The Fixed Route driver is not permitted to assist with the loading and unloading of packages.
- ◆ Fixed Route Passengers or companions are responsible for getting packages into their destination.



RURAL SERVICE

In an effort to conserve time and money, we will run the route only when we know an individual wants a ride. A 24-hour notice is required for the *Rcat* Rural Service. Inquiries about this service please call 620-694-2913.

CANCEL A RIDE

To cancel a request for a ride, please call the *Rcat* Office. In order to provide quality service to all passengers, cancellation notice must be made at least one (1) hour prior to the scheduled pick up. If your ride is an early morning trip, notification needs to be made by 3:00p.m. the evening prior to the ride. Cancellations made within one (1) hour or less will be treated as a no-show. Three No-Shows within 90-days results in a suspension of service for 30 days. A cancellation or no-show that is disability related may not count if the *Rcat* Office is notified. However, documentation may be required.

Clarifying Common Misconceptions

- Service Animals
- Emotional Support Animals
- Pets

Please contact the Rcat Office for details and guidelines.
620-694-2913

PARATRANSIT SERVICE

To ride the *Rcat* Paratransit Service, approved certification eligibility is required. Special accommodation forms are available at the Reno County Public Transportation Department Office 120 West Ave B.

► Detailed *Rcat* Paratransit information and guidelines can be obtained at the Reno County Public Transportation Office 120 West Ave B. Inquiries about this service please call 620-694-2913.

REGIONAL TRANSPORTATION

Connection with Sedgwick County Department of Aging at Mount Hope to/from Wichita. Tuesdays only, please call 620-694-2913 for details and available times.

Detailed Passenger Guidelines Can Be Obtained At
Reno County Public Transportation
Department Office
120 West Ave. B
Hutchinson, KS 67501
Website: renogov.org/rcat

All Vehicles are Equipped with Lifts or Ramps for Accessibility.